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| Job title: Graduate Data Analyst | Location: Newcastle Upon Tyne |
| Department: Operations Centre  Reports to: Head of Customer & Operations | No. of direct reports:0  No. of non-direct reports: 0 |
| Grade: E2 | |
| **Purpose of role** | |
| The Operations Centre team is at the forefront of supporting our customers in resolving Data issues and providing insight on other issues that prevent us being able to capture a meter reading. This has significant value to both our business and our customers.  We are seeking a motivated and talented Graduate Data Analyst to join our team. This role is ideal for a recent graduate with a passion for the energy sector, data analysis, and artificial intelligence. The successful candidate will play a crucial role in supporting our One Field Metering operations, analysing data, and exploring AI-driven solutions to enhance our services. You will support across a number of business areas identifying synergies and continuously improving data quality and solutions for our teams and Suppliers. | |
| **Key responsibilities** | |
| * **Data Analysis:** Analyse data to identify trends, anomalies, and opportunities for improvement. Utilise statistical tools and software to interpret data and generate actionable insights. * **AI Implementation:** Develop and implement AI-driven solutions for optimising processes and improving data accuracy. * **Reporting:** Prepare detailed reports and presentations based on data analysis findings. Communicate results to stakeholders and provide recommendations for operational improvements. * **Collaboration:** Work closely with cross-functional teams, including IT, operations, field and customer service, to ensure seamless integration of AI solutions and data analysis into daily operations. * **Continuous Improvement:** Stay updated with industry trends, best practices, and emerging technologies in the energy sector. Propose innovative ideas to enhance our services and efficiency. | |

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| **Qualifications, skills & experience** |
| * Minimum 2:2 degree (any STEM subject considered) * Strong analytical skills and proficiency in data analysis tools * Basic understanding of AI * Excellent communication and presentation skills. * Ability to work independently and as part of a team. * Attention to detail and strong problem-solving abilities. * Great with technology (MS Office proficiency required) * Results-driven and able to work well in a team. * Programming experience preferred but not essential |
| **Diversity and equal opportunities:**  Morrison Data Servicesis committed to encouraging equality, diversity and inclusion among our workforce, and eliminating unlawful discrimination.  Our commitment is to provide a working environment free of bullying, harassment, victimisation and unlawful discrimination, promoting dignity and respect for all, and where individual differences and the contributions of all staff are recognised and valued.  We want our employees to feel healthy and supported at home and at work, which is why we offer access to our employee assistance programmes as well as our Online GP Service, 24 hours a day, 365 days a year.  We are committed to tackling inequalities and creating a diverse and inclusive business and that starts from the moment you apply to join us. |